

EXCITING NEWS



EFFECTIVE JANUARY 1, 2025

We are excited to announce that we will be transitioning our medical vendor from Cigna to CareFirst Administrators and introducing a new partnership for care navigation services through Quantum Health.






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WHAT YOU NEED TO KNOW


Are My Benefits Changing?

No. The Benefit Trust Fund's current benefit plan structures in Plan A+, A, B, C, and D2 remain the same.

Who is CareFirst?

 CareFirst, operating through CareFirst Administrators, is longstanding and experienced with being the most trusted healthcare network provider in the industry – being a part of the Blue Cross Blue Shield Association family. This makes them a great fit for your healthcare coverage.

Who is Quantum?

 They lead the way in healthcare navigation with over three million consumers. They will be your advocate when working on a variety of topics like claims, billing, finding in-network providers, verifying coverage, clinical support, appointment scheduling, and pre-certifications.

What Comes Next?

- Over the next few months, you will receive important information in the mail regarding this transition and any important steps that you may need to take.
- On December 1, 2024, Quantum's phone lines will go live for any questions you may have.
- In December, you will receive new medical ID cards from CareFirst Administrators with Quantum's contact information listed on the card. This will allow you to look up providers via the CareFirst Administrators or Quantum website.

With CareFirst providing an expansive network and Quantum providing care coordination services, you will soon have access to a comprehensive healthcare solution that addresses all of your needs with a single point of contact.

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